2020/5781 High Holiday Cyber Security Checklist

This year poses unique challenges for the communal observance of the High Holidays, causing us all to make difficult decisions on how to safely take part. With many communities conducting services online, we must reassess security considerations for conducting these services.

What is Cyber Security? A set of principles and practices designed to safeguard your computing assets and online information against threats.

Why is Cyber Security important? Studies consistently show that 85–95% of cyber security incidents/data breaches are attributable to “end users” or human error. As individuals and organizations, we have a critical role to play in the security of our data, personal information and systems.

Cyber Security Checklist

Account Security
- Use complex passwords for each account and ensure you do not use the same password for multiple accounts. A strong password has:
  - Both upper- and lower-case letters
  - Uses symbols and numbers
  - A large number of characters—preferably 18 or more
  - No ties to personal information such as your birthdate or the street you grew up on
- Use a password manager rather than writing down passwords to help you remember them
- Be wary of suspicious emails
  - If you receive an email from an unknown person:
    - Do not open
    - If opened, do not open any files or click any links
    - Report it to your IT Department, if applicable
  - If you receive what appears to be a legitimate, but unexpected request for personal information, contact the person or the company through a verified customer service phone number to confirm
- Enable multi-factor authentication on your accounts

Organizational Cyber Hygiene
- Back up important files on either an external storage device or a secure, cloud-based platform
- Encrypt your phone, computer, and external hard drives
- Protect devices from malware
- Password protect all devices
- Ensure your devices’ operating systems and all software is up to date. When possible, enable auto update.
- Avoid sending personal information over public Wi-Fi networks unless you are absolutely certain they are secure
- Avoid sharing personal information on social media and check your privacy settings to ensure your accounts are not public
- Keep an inventory of hardware and software on the company network
- Develop a software installation process for staff and network users such as limiting installation privileges
- Limit the numbers of users with administrative privileges
Safe Surfing
- Check the prefix of the web address. “https” means that the website is secure whereas “http” means that it is an unsecure website. Only share data on secure websites.
- Check the address bar for a “locked padlock” symbol. This will also indicate that the website is secure.

Organizational Social Media Security
- Create a Social Media Policy
  - Create rules related to confidentiality and personal social media use
  - Identify which team members are responsible for each social media account
  - Create guidelines related to confidentiality and copyright
  - Create guidelines on how to create an effective password and how often to change passwords
  - Create guidelines for keeping software and devices updated
  - Create an action plan that identifies who to notify if a social media concern arises
- Train your staff on social media security issues
  - Create a system of approvals for social media posts
  - Put someone in charge of social media. The responsibilities of this person include:
    - “Owning” the organization’s social media policy
    - Monitoring your organization’s social media presence
    - Determining who has publishing access
    - Participating as a key player in development of your marketing while considering security best practices

Personal Cyber Security/Digital Breadcrumbs
- Do not name WiFi networks after family/household names
- Change manufacturer or platform provided passwords after activation
- Log out and keep your computer locked while leaving it unattended
- Never insert USB flash drives/devices with unknown origins into your computer
- Be considerate of the information you give out online. Posting information about your current location, address or routine can leave you vulnerable.
- Look into the privacy settings of applications and the websites you visit to see what and how information is collected from you

Safe Online Video Conference Practices
- Zoom Platform
  - Consider hosting your event as a webinar, rather than traditional meeting
  - Avoid Using the Personal Meeting ID (PMI). Instead, use a new, randomly generated meeting ID.
  - Always password protect your meetings
  - Use the waiting room function
  - Ensure you have unchecked the box that allows participants to join before host
  - Designate a co-host to help facilitate the meeting
- During the Meeting
  - Confirm identities of all participants prior to granting them access to the meeting
  - Limit who can share files and their screen with the meeting participants
  - Mute and/or disable the video of any disruptive participant(s)
  - Hit record during any security incidents. This could be valuable information to law enforcement partners.
  - Remove disruptive participants from the meeting

Special Considerations for Kids
- Talk with your kids about safe online practices. You should inform your kids to:
  - Never share personal information such as your home address, school you attend or your phone number
  - Never interact with someone they do not know
  - If asked for personal information or photos, they should contact an adult immediately
- Kids should never download anything without an adult’s permission