

Dear Cohort,

Thank you for serving as a reliable lifeline to the most vulnerable in your community while COVID-19 continues to impact you and your loved ones. You and your social service systems are facing unprecedented demands, and we have faith in your ability to creatively address challenges. We also recognize that you are serving some of the most at-risk members of our communities while you, as program staff, are also directly impacted by this pandemic.

**Priorities have changed since you designed your JFNA-funded programs. In response, we are flexible and we understand that program plans may need to change.** We realize that new JFNA-funded programs may need to postpone the start date due to delayed hiring, outreach, and program development. Many programs may need to adapt to telephonic or virtual communication or be suspended, given the current recommendations for social distancing. We are available to work with you, individually if necessary, to adjust timelines, goals, and spending plans.

Below are guidelines aimed to support your endeavors. They are separated into two sections: Innovations (Delta and Echo Cohorts) and Critical Supports Subgrantees. We expect more questions to arise. We have coordinated with the U.S. Department of Health and Human Services' Administration for Community Living (ACL), which funds our grant program, to hold a webinar for our network next week about their plans for supporting older adults. This webinar will be on **Thursday, March 26th at 3pm EST**. Stay tuned for the call-in information and more details.

**Our goal is to support your important work, and collaborate with you to respond to the current needs of the Holocaust survivors, family caregivers, and professional service providers in your local community.** For questions about the Critical Supports program, please contact Karen Edell Yoskowitz at [Karen.Yoskowitz@JewishFederations.org](mailto:Karen.Yoskowitz@JewishFederations.org). If Innovations' Delta and Echo subgrantees have questions, feel free to contact Leah Miller at 202.736.5885 or [Leah.Miller@JewishFederations.org](mailto:Leah.Miller@JewishFederations.org). Please take care of yourselves.

Wishing you good health,

The JFNA Center for Advancing Holocaust Survivor Care Team

### **Frequently Asked Questions for Innovations' Delta and Echo Cohorts**

- **Question:** Can subgrantees change the program goals to address emergency needs (ex. food and medication delivery, rides to medical appointments, friendly callers, companion walks, etc.)?

**Answer:** Yes, but please complete a [programmatic and budget modification request](#) before implementing the changes. You will need to include the proposed changes and a plan of how you will implement the new goals. If time is of the essence, please call Leah Miller at 202.736.5885.

- **Question:** What happens if subgrantees are unable to carry out work plans, including hiring staff or consultants, and fail to reach the objective number of grant recipients due to the impact of COVID-19 on programming?

**Answer:** JFNA understands that your programming is impacted by COVID-19. Please report program progress and challenges on check-in calls and in reports.

- **Question:** Are subgrantees still obliged to meet the match by August 31, 2020?

**Answer:** Yes. If you anticipate not meeting the match by this date due to current events, you must contact JFNA in advance of the deadline.

- **Question:** What happens if subgrantees cannot spend all JFNA funds by February 28, 2021, as originally intended?

**Answer:** All subgrantees will have the opportunity to submit a No Cost Extension Request or Carry Over Request. If approved by JFNA, subgrantees will receive an extension to spend JFNA funds by May 31, 2021.

- **Question:** Deltas' end of year forms are due March 31, 2020. Can Deltas get an extension on end of year reporting?

**Answer:** Please E-mail your program manager and [HolocaustCenter@JewishFederations.org](mailto:HolocaustCenter@JewishFederations.org) ([Leah.Miller@JewishFederations.org](mailto:Leah.Miller@JewishFederations.org) or [Amanda.Jarvis@JewishFederations.org](mailto:Amanda.Jarvis@JewishFederations.org)) for approval.

### **Frequently Asked Questions for Critical Supports Subgrantees**

- **Question:** Are subgrantees still obliged to meet the match by August 31, 2020?

**Answer:** Yes. If you anticipate not meeting the match by this date due to current events, you must contact JFNA in advance of the deadline.

- **Question:** What happens if subgrantees cannot spend all direct service funds that have already been issued by the June 30, 2020 deadline? This deadline does not apply to Detroit or San Diego Federations, as they have not begun direct services through JFNA yet.

**Answer:** All subgrantees will have the opportunity to submit a Carry Over Request. If approved by JFNA, subgrantees will receive an extension to spend JFNA funds by September 30, 2020.

- **Question:** The next Semi-Annual report is due April 7, 2020. Can this be extended?

**Answer:** Yes, the Semi-Annual report will not be due until June 1, 2020. We will send out instructions in the next few weeks.

- **Question:** How will Federations continue to convene Leadership Council meetings?

**Answer:** JFNA recommends using communication technology, like Zoom or conference calls, to convene. This will enable Leadership Council representatives and sub-grantees to connect, access resources, and ensure Holocaust survivors continue receiving needed care. Please e-mail [Karen.Yoskowitz@JewishFederations.org](mailto:Karen.Yoskowitz@JewishFederations.org) if you anticipate issues. You may shift your RFPs to focus more on COVID-19.

- **Question:** Can Federations request programmatic revisions to shift funds to the areas of greatest need?

**Answer:** Federations may adapt to current needs. Please e-mail [Karen.Yoskowitz@JewishFederations.org](mailto:Karen.Yoskowitz@JewishFederations.org) to notify JFNA of changes.