

# J-Ticket Program: Answers to Frequently Asked Questions

## For the 2023-2024 School Year & Summer 2024

Here are some answers to common questions about the details of the program.

## **Application Submission**

The application for the following school year is available on the JCBA website in the spring of each year. If you are already a J-Ticket family or a new student on the Schultz Campus, you may receive an application via e-mail. Please submit the application electronically to the e-mail address indicated on the application for the ticket you want to purchase. Applications should be submitted prior to the beginning of the school year (early September), but later applications will be accepted for the Lippman School and ECE J-Tickets. The deadline for Akron J-Tickets is September 1, 2023. The cost of Lippman School and ECE J-Tickets is 100% of the J-Ticket price for applications submitted March 2023 through October 31, 2023, and 80% of full cost for applications submitted in November and December 2023. No J-Ticket applications for the 2023-24 school year will be accepted after December 31, 2023.

# **Acceptance in the J-Ticket Program**

Unless you are applying for the Akron J-Ticket, **admission to the Mandel ECE or The Lippman School is a pre-requisite to acceptance in the J-Ticket program**. Please confirm enrollment **before** applying for the J-Ticket. For the 2023-24 school year, all eligible applicants will be accepted (must identify as a Jewish household, and for the Akron J-Ticket one adult must be 40 years of age or younger.)

## **Mandel ECE or The Lippman School Tuition Payments**

Unless you choose to make a single full payment for the J-Ticket, monthly installments will be set up for tuition. Please talk to Kim Garra at Mandel ECE or Tracy Finn at The Lippman School if you have any questions about setting up billing for monthly payments. There is no payment installment plan option for the Akron J-Ticket.

#### **Shaw JCC Membership**

A family membership for the Shaw JCC is included in your J-Ticket.

A family includes two adults and any children under the age of 27 who live in the household at least part of the 2023-24 school year.

The membership runs from September 2023 through August 2024.

If you are new to the J-Ticket program, please have every family member stop by the front desk of the Shaw JCC to obtain a membership ID. This ID is required for checking in at the front desk, fitness desk, or outdoor pool every time each member enters the facility.

If you are already a member of the Shaw JCC, payment for your membership from September 2023 through August 2024 will be paid for by the J-Ticket.

#### **Gift Card**

As part of the J-Ticket program you will receive a gift card which can be used for any Akron area Jewish community program or event. The card should arrive to you via mail in early November.

If using the gift card for Shaw JCC or Lippman School programs/events, the staff is familiar with obtaining payment from the JCBA and will arrange to have the cost applied to your gift card.

If using the gift card for a synagogue program, please let the synagogue know in advance so they can validate your card prior to the program. They should be familiar with obtaining payment from JCBA, but please ask them to contact the JCBA accounting staff if they have any questions. **The gift card expires August 31, 2024.** 

### **Camp Vouchers**

If you have purchased a Lippman School J-Ticket, you will receive two vouchers for Traditional Camp at the Shaw JCC for summer 2024. Please note that "Traditional Camp" does not include specialty camps or other summer programs offered by the Shaw JCC or The Lippman School.

If you have purchased a Mandel ECE J-Ticket, you will receive two vouchers for Summer Playhouse.

Instructions for camp are included on the vouchers.

Vouchers will arrive in the mail in the fall for use in the following summer.

#### **Synagogue Membership**

Membership dues will be paid on your behalf to the synagogue indicated on your J-Ticket application (Anshe Sfard, Beth El Congregation, Temple Beth Shalom, or Temple Israel). If you are a new member, the synagogue should reach out to you to help you get involved in their congregation, but you may also reach out to them. Contact information, as well as information about services, programs, events, and classes is available on the synagogue websites. The amount paid to the synagogue for your membership is by agreement between the JCBA and the synagogue.

#### For Those with Both a Mandel ECE and a Lippman School J-Ticket

The cost will include one full J-Ticket plus the J-Ticket tuition cost for the second J-Ticket. Installment payments for tuition with Mandel ECE and The Lippman School should be set up separately, as they use different systems for processing payments. Two gift cards will be issued.

Two vouchers for Summer Playhouse will be issued on behalf of the Mandel ECE Student, and two vouchers for Traditional Camp will be issued on behalf of the The Lippman School student.

## **Campaign Contribution**

The JCBA Annual Campaign helps support all agencies on the Schultz Campus and is the key operating and funding source for many campus programs, as well as outreach to the local Jewish community and the world. Supporting the Schultz Campus with a contribution to Annual Campaign helps us to sustain the thriving community in which the J-Ticket operates, and supports administration of the J-Ticket program. Please make a contribution that is appropriate for your circumstances and makes sense for your family.

## **How to Donate to Campaign:**

The JCBA Annual Campaign typically kicks off in early October.

If you would like to make your donation online, click on the "Give" tab or the Campaign banner on the JCBA website; you can pay your full donation via credit/debit card.

You may instead choose to make a pledge by responding to a Campaign message or mailing, which will be sent to you during the Campaign. After you make a pledge, you may pay in full by check or credit/debit card OR you may send partial payments throughout the school year until the pledge total is reached.

#### **Still Have Questions?**

Please feel free to contact:

Tracy Finn at 330-835-0074 or tfinn@thelippmanschool.org for Lippman School J-Ticket Kim Garra at 330-835-0044 or kgarra@jewishakron.org for Mandel ECE J-Ticket Sheri Galat at 330-835-0003 or sgalat@jewishakron.org for Akron J-Ticket