

Donor Privacy Policy and Electronic Privacy Policy

At the Savannah Jewish Federation, your privacy is very important to us. The following information will help you to understand more clearly our privacy practices, including how we collect, use, share, and protect information about you and information you may share with us. *The summary below has the most important things you should know. Read through to see the complete policy.*

Summary

- We collect information about you from your interactions with us and with our volunteers and from your electronic interactions with us such as email, text messaging and website use;
- We do not share your personal information with any other organizations except through secure third-party financial transactions such as credit card payments and when required by law enforcement;
- We never sell your information. Occasionally, we do allow other area Jewish synagogues or organizations to send mail to you only through a third-party mailing provider or through Federation mail services, so your information is not shared with those agencies;
- We use your information to provide services and information to you. We may share your information with volunteers when they are helping us with fundraising; they read this privacy policy and agree to keep your information confidential;
- We store your information in a secure database using secure technologies, and we do not store credit card information.

To Whom This Policy Applies

This Privacy Policy applies to the Savannah Jewish Federation, Jewish Educational Alliance and the Jewish Federation's Jewish Community Foundation of Savannah. For the purposes of this Privacy Policy, unless otherwise noted, all references to the Savannah Jewish Federation, "the Jewish Federation," "we," "us" and "our" include the Savannah Jewish Federation, our subsidiaries, Jewish Educational Alliance, and our websites, www.savj.org, www.savannahjea.org and all other affiliated websites. Our website is used to provide information about activities and fundraising opportunities in the Jewish community. By accessing and using our website, you agree that you have read and understand this Privacy Policy and you consent to the privacy

practices (and any uses and disclosures of information about you) that are described in this Privacy Policy.

We may need to change this Privacy Policy from time to time in order to address new issues and to reflect changes in our databases, on our websites or in the law. We reserve the right to revise or make any changes to the Privacy Policy, and your interactions with us subsequent to any changes to this Privacy Policy will mean that you accept such changes. We will post all changes to the Privacy Policy here so that you will always know what information we gather, how we might use that information, and when and how we will disclose that information.

Information We Collect

Through your involvement with the Savannah Jewish Federation, you may disclose or update information such as your name, address, e-mail address, telephone number(s), cell phone number(s), fax number, credit card information or details about your Jewish community interests. This is most often done through donations and reservations that are made on our website, written out on pledge cards and/or invitation response cards, or taken over the telephone in conversation with a Jewish Federation staff member or volunteer. We collect and store this information in a secure database. We do not store credit card information. We may store financial transaction information about your donations to the Jewish Federation for up to seven years and donor data (including giving information) permanently. The Jewish Community Foundation of Savannah may also store information about your planned giving and related agreements, including contracts, wills and other related records.

We also may collect other identifying information from or about you in connection with your use of our website, social media, text messaging and interactions with us via email. For example, we may collect and store the content of, and data regarding, any correspondence you may have with us or our representatives, regardless of the subject matter or the mode of communication by which such correspondence is made. As with many other websites, the Internet servers used to operate our website may collect certain information pertaining to you and the software, equipment and communications method that you use to access the Internet and our website. This information can include: browser type, device type, domain names, access times, referring website addresses and IP addresses for logged in users. This information is used for the operation of our services, to maintain quality of our services, and to provide general statistics regarding use of our website.

How Your Information May Be Used

We do not sell, rent, swap or otherwise share our mailing lists with external organizations. We do not share email addresses with external organizations. We may periodically allow our beneficiary agencies and affiliates to send U.S. mail to you. Beneficiary agencies and affiliates include all local (Savannah-focused) organizations that the Federation or its Jewish Community Foundation of Savannah support financially. When we do so, we send this information to a third-party mailing provider (or handle the mailing within the Federation offices on behalf of that agency) and do not share your name or address with the agency; the third-party mailing provider does not retain this information after the mailing. Any personal information you provide to us will not be disseminated to third parties outside of the Federation except where that information is stored briefly with a third-party database or financial provider. We maintain agreements with all third-party providers to protect your privacy.

We may use the information you give us to provide services to you, at your request. We may use it to communicate with you through periodic messages regarding services, events, and other information and notices we believe you may find interesting or useful. We may use it for confirmation of donations, registrations, or other actions you take on our site, and for related customer service needs. We may share your information with volunteers only when those volunteers participate in fundraising on our behalf. Volunteers agree not to disclose confidential information when unrelated to their fundraising activities.

You have the right to alter your user profile in order to remove your name from our e-mail recipient list. If you have simply entered your email address on our homepage, please go to our unsubscribe page or notify us by email at info@savj.org with "removeinfo" in the subject header and we will remove your name from our e-mail recipient list.

We may use the information that is not personally identifiable to analyze the design and functioning of our website and email in order to make improvements. We may use such information in the aggregate to analyze site usage.

We will disclose personally identifiable information when required to do so by law; we will disclose the minimal amount of information possible.

How We Secure Your Data

The Savannah Jewish Federation uses appropriate procedures to ensure the security of your personal information and to protect it from unauthorized access. In particular, when we ask you to enter credit card information, we use the top industry standard security protection, including encryption, a PCI environment, SSL transmission connection, and a secure server for information transmission. We use third-party credit card processors to process credit card transactions. Once your credit card has been processed, your credit card information is not stored on our servers or our processor's servers.

We are committed to protecting the privacy of children. We may collect personal data on children either from the child directly or from the parent(s) or guardian(s) of the child for purposes of registering with PJ Library or other events or services we provide. We will never use personal data of children for any purpose without your consent except in aggregate (e.g., to calculate the percentage of donors with children). We do use pictures of children taken at events. If we take photos of children at events, we will never identify the child by name without guardian permission. If you see photos of children that you would like to have us remove, please contact info@savj.org or call 912-355-8111.

It is your responsibility to provide us with accurate personal data. To the extent necessary for these purposes, we will take reasonable steps to ensure that personal data is accurate, complete, current and relevant to its intended use. These steps may include comparing and/or supplementing your personal data with information from external data providers. To update your information, please contact info@savj.org or call 912-355-8111.

Other Website Policies

Use of Links

Throughout our Web pages, we provide links to other servers which may contain information of interest to our readers. We take no responsibility for, and exercise no control over, the organizations, views, or accuracy of the information contained on other servers.

Creating a text link from your Web site to our site does not require permission. If you have a link you would like us to consider adding to our Web site, please send an email to info@savj.org with the subject "Link request."

Use of Text and Images

If you would like to publish information that you find on our Web site, please send your request to info@savj.org. Where text or images are posted on our site with the permission of the original copyright holder, a copyright statement appears at the bottom of the page, or a photo credit appears underneath the photo or in “alt” text.

Email us at info@savj.org for information about using our logo and images according to Jewish Federation brand standards.

Cookies

A cookie is a string of information that a website stores on a visitor’s computer, and that the visitor’s browser provides to the website each time the visitor returns. Jewish Federation affiliated websites use cookies to improve the user experience and to help identify and track visitors, their usage of our websites, and their website access preferences. Website visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using Jewish Federation websites, with the drawback that certain features of the websites may not function properly without the aid of cookies.

Accessibility

This website is designed to be accessible to visitors with disabilities, and to comply with federal guidelines concerning accessibility. We welcome your comments. If you have suggestions on how to make the site more accessible, please contact us at info@savj.org.

Opt-Out or Change Your Contact Information

Our site provides users the opportunity to opt-out of receiving communications from us through a special online form. You may choose to receive only specific communications or none at all. You may also update your contact information previously provided to us through another online form. You cannot remove yourself from our database, but you can prevent unwanted communication. For more information on controlling your communications preferences, please contact us at info@savj.org.