



Before you begin, you'll need to download the app:

Download the app from the PlayStore for Android: <u>https://play.google.com/store/apps/details?id=com.upace.erjcc</u>

Download the app from the AppStore for iPhone: <u>https://apps.apple.com/us/app/my-j/id1501052699</u>

Once you have downloaded the app, enter your email in the line provided. (It's the pale white line across the guy's back in the picture.)







Once you've entered your email, you'll be presented with the same line, except this time it's going to say *Enter Password*. Normally you would do that, except this is your first time logging in.

Instead, click the white *Forgot Password?* link circled in pink.







Since you have already given the app your email address, after you clicked on the *Forgot Password?* link the system will send an email and present you with a dialog box.

Click OK here and then open your email to get the pin to reset the password.



MyJ App



The email you're looking for will come from UJFT | Simon Family JCC.

It should look something like this. You're going to need the pin number listed in the email.

Once you have the pin, return to the MyJ app.

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		this email and have generated a new pin for this email address. Use the p	in bel	wo	
		in the app or via the link below to reset your password.			
MyJ	$\left(\right)$	Email: Company Com Company Company Com			
		The pin for this password reset request will expire in 24 hours from the tin request was submitted.	ne the		
		Onen up the app or go to the web page you initiated this request from to r	ocot v	our	

Open up the app or go to the web page you initiated this request from to reset your password.

MyJ App



When you come back to the MyJ app, you should see the *Trouble logging in*? page.

It will simply ask for your new password, confirm your new password, and the pin.

Once you have entered all of that, click the OK button.

The app will return you to the original login page, and you can now login with your email and password you've just set.

